



ICA Banken

PSD2 API Performance Statistics

For Quarter 3, 2021

Version 0.1

Availability & Performance Digital Channels

Measure	Month	WWW	APP	API
Availability*	July	100%	100%	100%
	August	99.82%	99.82%	100%
	September	99.88%	99.88%	99.88%
Average response time account information**	July	978 ms	249 ms	572 ms
	August	946 ms	253 ms	546 ms
	September	921 ms	240 ms	629 ms
Average response time payments initiation**	July	1220 ms	1500 ms	679 ms
	August	1210 ms	1490 ms	686 ms
	September	1140 ms	1400 ms	711 ms
Error rate account information**	July	0.06%	0.01%	0.09%
	August	0,078%	0,014%	0.08%
	September	0.048 %	0.016 %	0.12%
Error rate payments initiation**	July	0.08%	0.03%	0.03%
	August	0,13%	0,085%	0.12%
	September	0.081 %	0.03 %	0.02%

*Availability measures are aggregated for www and app

**Measures are not completely comparable between channels since functionality is split somewhat different

*** Data missing

PSD2 - API statistics – July

Day	Uptime	Av. response time Accounts	Av. response time Payments	Error response rate Accounts	Error response rate Payments
Jul 1st	100%	579ms	711ms	0.00%	0.00%
Jul 2nd	100%	604ms	704ms	0.02%	0.03%
Jul 3rd	100%	592ms	637ms	0.65%	0.29%
Jul 4th	100%	614ms	664ms	0.02%	0.00%
Jul 5th	100%	662ms	660ms	0.42%	0.03%
Jul 6th	100%	653ms	664ms	0.02%	0.00%
Jul 7th	100%	585ms	703ms	0.01%	0.00%
Jul 8th	100%	571ms	694ms	0.10%	0.16%
Jul 9th	100%	569ms	695ms	0.01%	0.04%
Jul 10th	100%	508ms	627ms	0.02%	0.00%
Jul 11th	100%	565ms	649ms	0.01%	0.00%
Jul 12th	100%	633ms	690ms	0.01%	0.08%
Jul 13th	100%	604ms	722ms	0.15%	0.00%
Jul 14th	100%	599ms	703ms	0.03%	0.00%
Jul 15th	100%	646ms	696ms	0.14%	0.04%

Day	Uptime	Av. response time Accounts	Av. response time Payments	Error response rate Accounts	Error response rate Payments
Jul 16th	100%	572ms	756ms	0.02%	0.00%
Jul 17th	100%	556ms	659ms	0.17%	0.00%
Jul 18th	100%	587ms	671ms	0.24%	0.05%
Jul 19th	100%	545ms	663ms	0.00%	0.00%
Jul 20th	100%	515ms	657ms	0.00%	0.00%
Jul 21st	100%	524ms	629ms	0.10%	0.08%
Jul 22nd	100%	543ms	685ms	0.10%	0.00%
Jul 23rd	100%	489ms	675ms	0.04%	0.00%
Jul 24th	100%	473ms	637ms	0.02%	0.03%
Jul 25th	100%	601ms	632ms	0.15%	0.00%
Jul 26th	100%	554ms	683ms	0.11%	0.00%
Jul 27th	100%	508ms	686ms	0.04%	0.00%
Jul 28th	100%	510ms	689ms	0.05%	0.03%
Jul 29th	100%	529ms	701ms	0.06%	0.00%
Jul 30th	100%	570ms	719ms	0.05%	0.00%
Jul 31st	100%	492ms	661ms	0.03%	0.04%

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*** Data missing/no calls

PSD2 - API statistics – August

Day	Uptime	Av. response time Accounts	Av. response time Payments	Error response rate Accounts	Error response rate Payments
Aug 1st	100.0%	570ms	650ms	0.08%	0.00%
Aug 2nd	100.0%	567ms	674ms	0.02%	0.00%
Aug 3rd	100.0%	555ms	655ms	0.00%	0.00%
Aug 4th	100.0%	563ms	672ms	0.01%	0.00%
Aug 5th	100.0%	539ms	663ms	0.11%	0.16%
Aug 6th	100.0%	579ms	668ms	0.00%	0.00%
Aug 7th	100.0%	523ms	619ms	0.05%	0.04%
Aug 8th	100.0%	568ms	644ms	0.11%	0.10%
Aug 9th	100.0%	577ms	698ms	0.11%	0.00%
Aug 10th	100.0%	663ms	777ms	0.82%	1.98%
Aug 11th	100.0%	617ms	695ms	0.23%	0.65%
Aug 12th	99.93%	530ms	699ms	0.55%	0.64%
Aug 13th	100.0%	548ms	672ms	0.01%	0.00%
Aug 14th	100.0%	541ms	648ms	0.02%	0.00%
Aug 15th	100.0%	544ms	638ms	0.10%	0.00%

Day	Uptime	Av. response time Accounts	Av. response time Payments	Error response rate Accounts	Error response rate Payments
Aug 16th	100.0%	552ms	651ms	0.05%	0.04%
Aug 17th	100.0%	505ms	657ms	0.05%	0.00%
Aug 18th	100.0%	503ms	668ms	0.00%	0.00%
Aug 19th	100.0%	501ms	655ms	0.04%	0.00%
Aug 20th	100.0%	540ms	695ms	0.02%	0.00%
Aug 21st	100.0%	530ms	639ms	0.08%	0.00%
Aug 22nd	100.0%	709ms	741ms	0.52%	0.51%
Aug 23rd	100.0%	525ms	699ms	0.00%	0.00%
Aug 24th	100.0%	549ms	678ms	0.00%	0.00%
Aug 25th	100.0%	509ms	680ms	0.02%	0.00%
Aug 26th	100.0%	535ms	784ms	0.11%	0.04%
Aug 27th	100.0%	529ms	747ms	0.03%	0.00%
Aug 28th	100.0%	497ms	670ms	0.01%	0.00%
Aug 29th	100.0%	555ms	662ms	0.02%	0.00%
Aug 30th	100.0%	521ms	688ms	0.04%	0.00%
Aug 31th	100.0%	569ms	727ms	0.02%	0.00%

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PSD2 - API statistics – September

Day	Uptime	Av. response time Accounts	Av. response time Payments	Error response rate Accounts	Error response rate Payments
Sept 1st	100.0%	579ms	700ms	0.09%	0.00%
Sept 2nd	100.0%	585ms	735ms	0.09%	0.00%
Sept 3rd	100.0%	634ms	693ms	0.05%	0.03%
Sept 4th	100.0%	535ms	647ms	0.02%	0.00%
Sept 5th	100.0%	614ms	661ms	0.04%	0.04%
Sept 6th	100.0%	579ms	675ms	0.05%	0.03%
Sept 7th	100.0%	589ms	713ms	0.04%	0.03%
Sept 8th	100.0%	597ms	664ms	0.14%	0.03%
Sept 9th	100.0%	621ms	695ms	0.13%	0.06%
Sept 10th	100.0%	627ms	709ms	0.37%	0.00%
Sept 11th	100.0%	543ms	671ms	0.04%	0.00%
Sept 12th	100.0%	628ms	645ms	0.21%	0.00%
Sept 13th	100.0%	635ms	722ms	0.20%	0.09%
Sept 14th	100.0%	665ms	696ms	0.00%	0.00%
Sept 15th	100.0%	608ms	700ms	0.21%	0.03%

Day	Uptime	Av. response time Accounts	Av. response time Payments	Error response rate Accounts	Error response rate Payments
Sept 16th	100.0%	582ms	692ms	0.03%	0.06%
Sept 17th	100.0%	770ms	713ms	0.22%	0.00%
Sept 18th	100.0%	602ms	731ms	0.19%	0.00%
Sept 19th	100.0%	709ms	754ms	0.01%	0.00%
Sept 20th	100.0%	687ms	746ms	0.05%	0.06%
Sept 21st	100.0%	596ms	651ms	0.31%	0.06%
Sept 22nd	100.0%	628ms	620ms	0.00%	0.03%
Sept 23rd	100.0%	618ms	720ms	0.12%	0.03%
Sept 24th	100.0%	666ms	825ms	0.03%	0.00%
Sept 25th	100.0%	570ms	720ms	0.34%	0.02%
Sept 26th	100.0%	645ms	725ms	0.08%	0.03%
Sept 27th	100.0%	630ms	745ms	0.31%	0.03%
Sept 28th	100.0%	642ms	720ms	0.01%	0.04%
Sept 29th	100.0%	686ms	733ms	0.03%	0.04%
Sept 30th	100.0%	631ms	732ms	0.12%	0.00%

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