



ICA Banken

PSD2 API Availability & Performance Statistics

For Quarter 3, 2020

Availability & Performance Digital Channels

- ICA Banken PSD2 APIs in comparison with our regular user interface

Measure	Month	Www	App	API
Availability*	July	100 %	100 %	99,83 %
	Aug	99,61 %	99,61 %	98,96 %
	Sept	99,97 %	99,97 %	99,92 %
Average response time payments initiation**	July	1486 ms	3307 ms	2280 ms
	Aug	1476 ms	3256 ms	2111 ms
	Sept	1300 ms	2840 ms	1456 ms
Average response time account information**	July	1148 ms	1163 ms	970 ms
	Aug	2030 ms	1070 ms	1052 ms
	Sept	1188 ms	1006 ms	1119 ms
Error response rate payments initiation**	July	0,04 %	0,01 %	0,00 %
	Aug	0,29 %	0,58 %	0,00 %
	Sept	0.04 %	0.02 %	0,00 %
Error response rate account information**	July	0,04 %	0,01 %	0,03 %
	Aug	1,08 %	0,24 %	0,30 %
	Sept	0.34 %	0.07 %	0,00 %

*Availability measures are aggregated for www and app

**Measures are not completely comparable between channels since functionality is split somewhat different

*** Data missing

PSD2 - API statistics – July

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
July 1st	100%	353 ms	2597 ms	0,00 %	0,00 %
July 2nd	***	***	***	***	***
July 3rd	***	***	***	***	***
July 4th	***	***	***	***	***
July 5th	***	***	***	***	***
July 6th	99,53%	1678 ms	***	0,00 %	***
July 7th	98,87%	1768 ms	***	0,00 %	***
July 8th	99,41%	1316 ms	***	0,00 %	***
July 9th	99,49%	1183 ms	***	0,00 %	***
July 10th	99,66%	1226 ms	3287 ms	0,00 %	0,00 %
July 11th	99,93%	741 ms	***	0,06 %	***
July 12th	99,83%	790 ms	***	0,02 %	***
July 13th	100%	1004 ms	***	0,08 %	***
July 14th	100%	949 ms	***	0,02 %	***
July 15th	100%	960 ms	***	0,02 %	***

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
July 16th	100%	971 ms	3932 ms	0,03 %	0,00%
July 17th	99,45%	981 ms	1840 ms	0,00%	0,00%
July 18th	99,32%	736 ms	***	0,02%	***
July 19th	99,67%	746 ms	***	0,03%	***
July 20th	100%	945 ms	***	0,01%	***
July 21st	99,97%	973 ms	***	0,07%	***
July 22nd	100%	998 ms	***	0,05%	***
July 23rd	99,70%	985 ms	***	0,07%	***
July 24th	98,62%	1163 ms	***	0,03%	***
July 25th	100%	704 ms	***	0,04%	***
July 26th	100%	723 ms	***	0,03%	***
July 27th	100%	1146 ms	***	0,03%	***
July 28th	99,86%	1038 ms	3514	0,01%	0,00%
July 29th	99,87%	1093 ms	***	0,03%	***
July 30th	99,42%	985 ms	***	0,04%	***
July 31th	100%	939 ms	386 ms	0,01 %	0,00 %

*** Data missing/no calls

PSD2 - API statistics – Aug

Day	Uptime	Av. Response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
Aug 1st	99,50%	700 ms	***	0,01 %	***
Aug 2nd	99,91%	732 ms	***	0,02 %	***
Aug 3rd	99,94%	1063 ms	***	0,01 %	***
Aug 4th	99,91 %	956 ms	***	0,04 %	***
Aug 5th	100%	973 ms	***	0,01 %	***
Aug 6th	100%	1025 ms	***	0,03 %	***
Aug 7th	100%	915 ms	4180 ms	0,00 %	0,00 %
Aug 8th	99,74%	802 ms	***	0,21 %	***
Aug 9th	87,27%	542 ms	***	8,09%	***
Aug 10th	99,85%	1003 ms	1627 ms	0,01 %	0,00 %
Aug 11th	100%	1049 ms	1108 ms	0,02 %	0,00 %
Aug 12th	100 %	934 ms	2708 ms	0,02 %	0,00 %
Aug 13th	99,96%	947 ms	2723 ms	0,03 %	0,00 %
Aug 14th	99,99%	1277 ms	2865 ms	0,04 %	0,00 %
Aug 15th	100%	862 ms	***	0,03 %	***

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
Aug 16th	100%	936 ms	***	0,04 %	***
Aug 17th	98,08%	1347 ms	1818 ms	0,06 %	0,00 %
Aug 18th	100%	1187 ms	***	0,01 %	***
Aug 19th	100%	1102 ms	2211 ms	0,06 %	0,00 %
Aug 20th	96,89%	1258 ms	***	0,09 %	***
Aug 21st	91,25%	2073 ms	2257 ms	1,03 %	0,00 %
Aug 22nd	95,41%	1091 ms	***	1,03 %	***
Aug 23rd	83,74%	1096 ms	***	0,46 %	***
Aug 24th	100%	1512 ms	***	0,00 %	***
Aug 25th	98,00%	1469 ms	4030 ms	0,02 %	0,00 %
Aug 26th	99,50%	1334 ms	***	0,02 %	***
Aug 27th	100%	1338 ms	1678 ms	0,02 %	0,00 %
Aug 28th	99,88%	1319 ms	***	0,04 %	***
Aug 29th	100%	760 ms	***	0,00 %	***
Aug 30th	100%	773 ms	0,06 %	0,06 %	***
Aug 31th	100%	1112 ms	***	0,00 %	***

*** Data missing/no calls

PSD2 - API statistics – Sept

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
Sep 1st	100%	1101 ms	4686 ms	0,00 %	0,00 %
Sep 2nd	100%	1090 ms	1032 ms	0,00 %	0,00 %
Sep 3rd	100%	1085 ms	***	0,00 %	***
Sep 4th	100 %	1071 ms	1651 ms	0,00 %	0,00 %
Sep 5th	100%	743 ms	***	0,00 %	***
Sep 6th	100%	756 ms	***	0,00 %	***
Sep 7th	100 %	1138 ms	1402 ms	0,00 %	0,00 %
Sep 8th	99,99%	1190 ms	1403 ms	0,00 %	0,00 %
Sep 9th	100 %	1149 ms	1233 ms	0,04 %	0,00 %
Sep 10th	100%	1128 ms	1569 ms	0,00 %	0,00 %
Sep 11th	99,98%	1160 ms	1524 ms	0,00 %	0,00 %
Sep 12th	100%	772 ms	1514 ms	0,00 %	0,00 %
Sep 13th	100 %	830 ms	1271 ms	0,00 %	0,00 %
Sep 14th	100%	1189 ms	1628 ms	0,00 %	0,00 %
Sep 15th	99,97%	1191 ms	1616 ms	0,00 %	0,00 %

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
Sep 16th	100%	1173 ms	1249 ms	0,00 %	0,00 %
Sep 17th	98,90%	1352 ms	1768 ms	0,02 %	0,00 %
Sep 18th	100%	1202 ms	1276 ms	0,00 %	0,00 %
Sep 19th	100 %	802 ms	1706 ms	0,00 %	0,00 %
Sep 20th	100%	833 ms	1438 ms	0,00 %	0,00 %
Sep 21st	99,99%	1409 ms	1211 ms	0,00 %	0,00 %
Sep 22nd	99,97%	1212 ms	1415 ms	0,00 %	0,00 %
Sep 23rd	99,99%	1278 ms	1390 ms	0,00 %	0,00 %
Sep 24th	100 %	1366 ms	1854 ms	0,00 %	0,00 %
Sep 25th	99,67%	1436 ms	1827 ms	0,00 %	0,00 %
Sep 26th	100%	814 ms	1295 ms	0,00 %	0,00 %
Sep 27th	100%	858 ms	1318 ms	0,00 %	0,00 %
Sep 28th	100%	1713 ms	1518 ms	0,00 %	0,00 %
Sep 29th	99,97%	1592 ms	1853 ms	0,02 %	0,00 %
Sep 30th	99,98%	1274 ms	1173 ms	0,05 %	0,00 %

*** Data missing/no calls