



**ICA Banken**

## **PSD2 API Performance Statistics**

**For Quarter 2, 2020**

# Availability & Performance Digital Channels

- ICA Banken PSD2 APIs in comparison with our regular user interface

Measure	Month	Www	App	API
Availability*	April	99,93%	99,93%	99,98%
	May	99,99%	99,99%	100%
	June	99,83%	99,83%	100%
Average response time payments initiation**	April	***	***	2 072 MS
	May	***	***	3 278 MS
	June	1 532 ms	3 269 ms	5 418 MS
Average response time account information**	April	***	***	1 654 MS
	May	***	***	1 866 MS
	June	4 730 ms	1 222 ms	3 580 MS
Error response rate payments initiation**	April	***	***	4.17 %
	May	***	***	0.00 %
	June	0.28 %	0.38 %	0.00 %
Error response rate account information**	April	***	***	0.00 %
	May	***	***	0.00 %
	June	3.03 %	0.09 %	0.00 %

\*Availability measures are aggregated for www and app

\*\*Measures are not completely comparable between channels since functionality is split somewhat different

\*\*\* Data missing

# PSD2 - API statistics – April

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
April 1st	100%	1 633 ms	2 729 ms	0.00%	0.00%
April 2nd	100%	1 376 ms	***	0.00%	***
April 3rd	***	***	***	***	***
April 4th	***	***	***	***	***
April 5th	***	***	***	***	***
April 6th	***	***	***	***	***
April 7th	100%	1 873 ms	***	0.00%	***
April 8th	***	***	***	***	***
April 9th	***	***	***	***	***
April 10th	***	***	***	***	***
April 11th	***	***	***	***	***
April 12th	***	***	***	***	***
April 13th	***	***	***	***	***
April 14th	***	***	***	***	***
April 15th	***	***	***	***	***

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
April 16th	100%	1 752 ms	***	0,00%	***
April 17th	***	***	***	0,00%	0,00%
April 18th	***	***	***	***	***
April 19th	***	***	***	***	***
April 20th	100%	4 902 ms	1 564 ms	0,00%	0,00%
April 21st	100%	2 775 ms	2 757 ms	0,00%	0,00%
April 22nd	***	***	***	***	***
April 23rd	100%	1 530 ms	2 490 ms	0,00%	0,00%
April 24th	100%	1 723 ms	1 397 ms	0,00%	9.09%
April 25th	***	***	***	***	***
April 26th	***	***	***	***	***
April 27th	100%	***	3 390 ms	***	0,00%
April 28th	***	***	***	***	***
April 29th	***	***	***	***	***
April 30th	***	***	***	***	***

\*\*\* Data missing/no calls

# PSD2 - API statistics – May

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
May 1st	***	***	***	***	***
May 2nd	***	***	***	***	***
May 3rd	***	***	***	***	***
May 4th	100%	3 214 ms	***	0,00%	***
May 5th	***	***	***	***	***
May 6th	***	***	***	***	***
May 7th	***	***	***	***	***
May 8th	100%	1 210 ms	***	0,00%	***
May 9th	***	***	***	***	***
May 10th	***	***	***	***	***
May 11th	100%	1 029 ms	***	0,00%	***
May 12th	100%	2 052 ms	***	0,00%	***
May 13th	100%	2 488 ms	***	0,00%	***
May 14th	***	***	***	***	***
May 15th	100%	1 632 ms	***	0,00%	***

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
May 16th	***	***	***	***	***
May 17th	***	***	***	***	***
May 18th	100%	2 162 ms	***	0,00%	***
May 19th	100%	1 972 ms	8 195 ms	0,00%	0,00%
May 20th	100%	2 151 ms	3 404 ms	0,00%	0,00%
May 21st	***	***	***	***	***
May 22nd	100%	2 144 ms	1 996 ms	0,00%	0,00%
May 23rd	***	***	***	***	***
May 24th	***	***	***	***	***
May 25th	100%	2 087 ms	***	0,00%	***
May 26th	***	***	***	***	***
May 27th	***	***	***	***	***
May 28th	***	***	***	***	***
May 29th	***	***	***	***	***
May 30th	***	***	***	***	***
May 31st	***	***	***	***	***

\*\*\* Data missing/no calls

# PSD2 - API statistics – June

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
June 1st	***	***	***	***	***
June 2nd	100%	7 879 ms	***	0,00%	***
June 3rd	***	***	***	***	***
June 4th	100%	4 372 ms	***	0,00%	***
June 5th	***	***	***	***	***
June 6th	***	***	***	***	***
June 7th	***	***	***	***	***
June 8th	***	***	***	***	***
June 9th	***	***	***	***	***
June 10th	***	***	***	***	***
June 11th	100%	4 725 ms	***	0,00%	***
June 12th	100%	3 085 ms	2 769 ms	0,00%	0,00%
June 13th	***	***	***	***	***
June 14th	***	***	***	***	***
June 15th	***	***	***	***	***

Day	Uptime	Av. response time Accounts (ms)	Av. response time Payments (ms)	Error response rate (%) Accounts	Error response rate (%) Payments
June 16th	***	***	***	***	***
June 17th	100%	2 811 ms	***	0,00%	***
June 18th	100%	2 402 ms	***	0,00%	***
June 19th	***	***	***	***	***
June 20th	***	***	***	***	***
June 21st	***	***	***	***	***
June 22nd	100%	2 799 ms	***	0,00%	***
June 23rd	100%	4 383 ms	3 798 ms	0,00%	0,00%
June 24th	100%	1 895 ms	4 962 ms	0,00%	0,00%
June 25th	100%	***	7 693 ms	***	0,00%
June 26th	100%	1 927 ms	***	0,00%	***
June 27th	***	***	***	***	***
June 28th	***	***	***	***	***
June 29th	100%	914 ms	***	0,00%	***
June 30th	100%	2 052 ms	***	0,00%	***

\*\*\* Data missing/no calls